

SECONDED NATIONAL EXPERT- JOB PROFILE

Solution Engineer

(Engineering and Acquisition Unit/ Capacity Building Division)

Tasks and responsibilities:

Reporting to the Head of Unit and under the supervision of the respective Head of Sector the main duties related to this position are:

- Act as the solution engineer for new and updated services delivering technical capabilities,
- Analyse user requirements, concept of use, document use scenarios,
- Design services (high-level architecture, interfaces, development, transition, maintenance),
- Manage requirements,
- Plan, conduct and manage tests for acceptance,
- Plan, prepare and deliver technical trainings,
- Provide technical support and maintenance for services.

Selection criteria:

Professional qualifications, competencies and experience required:

Essential:

- University degree in natural sciences, logistics, procurement, supply chain or engineering
- Command of English at B2 level
- Command of digital office editing and collaboration tools at intermediate level
- Min 3 years' professional experience relevant to the job duties
- Min 3 years' experience in requirements analysis, technical design, development, delivery, or support in at least one of the following areas:
 - Land equipment, eg: vehicles or specialized vehicles, or
 - Maritime equipment, eg: vessels, life rafts or
 - Airborne equipment, eg: aircraft, helicopters, drones, aerostats, or
 - Personal equipment, eg: uniforms, hand-held weapons, protective gear, service gear, or
 - Profile equipment, eg: drugs detectors, heartbeat detectors, videoscopes, document forgery detection equipment, biometric scanners, document scanners , or
 - Accommodation and logistics equipment, eg: mobile offices, toilets, shelters, storages, or

- Mobile surveillance equipment, eg: scopes, night-vision, presence detection, bodycams, video-surveillance.
- Experience in working with technical documentation in English
- Experience in quality assurance or testing
- Experience in project management

Assets:

- Experience in public procurement or acquisition solicited internationally
- Professional qualification or experience in service management and/or integrated logistics support
- Experience in service delivery and customer support
- Experience in ensuring operational occupational safety and health

Personal skills & competencies required:

- Robust work aptitude: identifying work goals, quick learning, complying with regulations, standards & hierarchy, taking responsibility and managing time
- Very good social skills: clear & respectful communication, active listening, recollecting, interpreting, giving feedback, good team player, offering support to others, handling conflicts well, aware of cultural differences
- Achiever: reliable in decision making, proficient in problem solving, able to innovate beyond what we have been doing before, able of structured thinking and providing constructive criticism
- High integrity and reliability