CALL FOR PROPOSALS
2022/CFP/POST/01
FOR SPECIFIC AGREEMENTS FOR SPECIFIC COUNTRIES OF ORIGIN

Frequently asked questions - FAQs

Frequently asked questions
Last update: 14.02.2022

Disclaimer:
In the interest of equal treatment of applicants, Frontex cannot issue a prior opinion on the eligibility of an applicant, an action or specific activities.
Frontex will soon start supporting Member States and Schengen Associated Countries in providing post-arrival and reintegration assistance to non-EU nationals returning to their countries of origin. The assistance aims at helping returnees integrate back into society.

On 5 November 2021, Frontex announced the Call for Proposals NO 2021/CFP/POST/01 for a Framework Partnership Agreement to provide reintegration services to non-EU nationals returned to their countries of origin. This open call had the objective to conclude Framework Partnership Agreements with interested reintegration service providers (hereinafter referred to as reintegration partner or RP) for a period of four years.

The Agency received proposals from eight applicants which were carefully evaluated against the admissibility, eligibility and award criteria. Six applicants were offered a Framework Partnership Agreement (FPA): Caritas International Belgium, IRARA, IOM, ETTC, WELDO and Life Makers Foundation Egypt.

Following this decision, the FPA’s were prepared and sent to the applicants for signature on 28 January 2022.

The general objective of this restricted Call for Proposals is to conclude Specific Agreements with Reintegration Partners, that were selected in the previous call, for a period of one year, to cover the following 27 countries: Albania, Algeria, Armenia, Bangladesh, Brazil, Egypt, El Salvador, Ethiopia, The Gambia, Georgia, Ghana, Guinea, India, Iran, Iraq, Moldova, Mongolia, Morocco, Nigeria, N. Macedonia, Pakistan, Russia, Somalia, Sri Lanka, Turkey, Ukraine, Vietnam.

The start date of the Frontex Joint Reintegration Services is 1 April 2022. The budget earmarked for 2022 for the co-financing of activities under this Call for Proposals is EUR 14,300,000.

For more information about the admissibility requirements, the eligibility criteria and the selection criteria, please see the Call for Proposals.

Questions regarding the Call for Proposals, indicating the reference number of this call (2022/CFP/POST/01), can be sent to the following email address HoU.POST@frontex.europa.eu.

Deadline for submitting applications: 20 February 2022 23:59 CET

Since the launch of the Call, Reintegration Partners have been submitting questions to Frontex. To ensure transparency and clarity, interested parties can find below all questions as well as answers provided by Frontex.

This document is updated regularly.

**Question 1**

Could Frontex clarify the 100-word limit?

**Answer:**

The limitation of 100 words to answer to the 5 questions in the award criteria is rather a guideline than a restriction (see Call for Proposals page 9/11). Frontex will not penalize RPs when more words are provided. If it is deemed necessary, more information/words may be added, or even annexes. However, please bear in mind that Frontex has to evaluate a lot of proposals in a short period of time, so try to be as short and to the point as possible.

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**Question 2**

Does the budget need to be indicated for 1 or 4 years?

**Answer:**

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It needs to be indicated for 1 year. Frontex works with the annuality principle meaning that the grant is for one year.

**Question 3**
Can RPs make changes regarding the budget heads or do they have to stick to what they said in the first Call for Proposals?

**Answer:**
No, it is not an issue. Changed can me made unless they are substantial.

**Question 4**
Some details are required for the budget heads. For the running costs of the organisation, should RPs break them down or only give a figure?

**Answer:**
The budget should be as detailed as possible. For Frontex it is important to see how RPs came up with the amounts.

**Question 5**
Would it be problematic if RPs did an excel with the questions?

**Answer:**
RPs can use another page or submit it in excel, it is not really an issue but Frontex would prefer if it was all on the same factsheet. Even if RPs do provide the answers on a separate sheet or paper, Frontex will have to copy paste it into that box to keep it all in one place.

**Question 6**
Some questions require long answers, e.g the process of reintegration, how should RPs proceed?

**Answer:**
The aim is to make a concise presentation of the process with no charts and no pictures. The whole process is already in the specific plan that Frontex received. These questions are there to be very concise, it is not a fully detailed presentation because RPs already provided it, but there is no penalty if RPs go over the word limit.

**Question 7**
Should any supporting documents be attached?

**Answer:**
Yes. Frontex needs the registration certificate (to demonstrate the existence of more than 3 years in the specific country) and the CV and contact details of the managing team related to the specific country.

**Question 8**
Some of the documents asked were already sent for the Call for Proposals for FPA, should they be sent again via email?

**Answer:**
Yes. The submission of the proposal is to be done through email only, no need to send again via post. Send it only to the address ECRET.EVALUATION@frontex.europa.eu, which can only be accessed by the members of the Selection Committee. The application needs to be in pdf, the budget and the factsheets in pdf too (for security reasons) but also editable so that Frontex can work with it.

**Question 9**
If the factsheet was already sent, does it also need to be sent again via email?

**Answer:**
Yes. This is actually the time to send the factsheet, before it was not requested. In the first Call it was just published so that RPs would have an idea of what was expected down the line. Now it is the official time for the factsheet.

**Question 10**

Do RPs have to resend the strategic plan again?

**Answer:**
No. Technically, this Call for Proposals should be seen as a separate one.

**Question 11**

Some countries indicated for the FPA are not included in this Call, could Frontex clarify this point?

**Answer:**
The Framework Partnership Agreement signed between Frontex and RPs means that over the next 4 years it is possible for them to work together in the countries indicated. For the next one year, Frontex asks its partners to work in a more limited number of countries, but in the course of the 4 years that covers the FPA they might ask RPs for more, following MS requests.
The initial Call for the FPA covers 53 countries and this Call only covers 27 of them. The fact that a FPA is signed allows Frontex to easily activate these 53 countries.

**Question 12**

The budget is on 2 sheets, do both of them need to be filled in?

**Answer:**
Yes. The difference to the first Call is that this first sheet with unit costs is only for one year. The second sheet is the breakdown of the unit costs because Frontex financial team needs to see how RPs come up with the unit costs. RPs can add/delete rows.

**Question 13**

Regarding the number of expected returnees, in case there are more needs that is foreseen for now, can the number of returnees be increased?

**Answer:**
Yes. The numbers provided are based on a MS consultation but if needed it can of course be increased.

**Question 14**

Since everything will be sent via email, does Frontex server allow to receive heavy file in one email or does Frontex have other means?

**Answer:**
Frontex cannot use external transfers such as WeTransfer. The limit for Frontex is 18 MB so RPs can either split it in more emails or try to reduce the quality of the scanned documents to reduce the size.
RPs should also mention to Frontex how many emails will be sent.

**Question 15**

If in the factsheet the answer is “yes” for the internal monitoring and control system, is it enough to reflect on that in the 5 questions and in the proposal or should a separate document be attached? And what about the internal guidelines on the management of the case?

**Answer:**
RPs should address these points in the questions and if needed can also refer to an annex which can be attached to the factsheet.